



Integrated Quality, Environmental and Safety Policy

Fleetway's core culture requires and ensures consistent Quality and Environmental standard are maintained within a safe and healthy workplace. Our culture is fundamental to our continuation as a successful business.

Based on a culture of 3C performance (Competence, Commitment and Consistency) we have defined relevant objectives and targets. We strive for client satisfaction in everything we do by being a high quality and environmentally responsible organization. The 3C's align our Strategic Goals with our Work Execution. They are measured with a system of Key Performance Indicators and acted upon to ensure continuous improvement. 3C's means:

Competence

- Right skills, right experience, right team on every job
- You're comfortable asking your team for help when you need it, you recognize that nobody knows everything
- More experienced staff recognize that knowledge is only power when it is shared and they actively seek to mentor/ teach
- Everyone is focused on being more competent, learning more and being 'better'

Commitment

- Driven to deliver, your word is your bond
- You take it, you own it, you deliver it – every time, no excuses, because it's just 'the right way to be / right thing to do'
- Do the "right thing" - for the client, the company, the staff and our community.

Consistency

- You do it right, using recognized best practices and company processes. If your teammate did it in 6 months' time , they would do it the same, to the same standard
- The outcome is always 'Fleetway' level professional
- Our customers never have a doubt that when they task us, what they get will be done the right way and to the right standard

Fleetway strives to maintain a work environment in our four locations that is injury free and minimizes environmental impact from our activities; including the protection of the environment and the prevention of pollution. All members of Fleetway are absolutely committed to ensuring all applicable Quality, Environmental and Occupational Health & Safety Legalities and other applicable requirements are adhered to.



Phil Hart, Vice President
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